



Perceptions of General Practitioners regarding inclusion as a DOTS provider in RNTCP, implemented in urban slum area of Mumbai

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Abstract

Background: Engaging all health care providers in tuberculosis (TB) control has been incorporated as an essential component of World Health Organization's Stop TB Strategy and the Stop TB Partnership's global plan 2006-2015. Private practitioners treat a substantial proportion of tuberculosis cases. Since many patients first approach these practitioners, there is an opportunity to reduce diagnostic delay, to reduce subsequent transmission, and to improve treatment outcomes. Motivation of private practitioners for being a DOTS provider is one of the strategies developed by Govt. of India under the RNTCP to mitigate the disease burden. Hence the present study is undertaken to know perspectives of private practitioners regarding participation as a DOTS provider.

Objectives: Objectives of the study were to study the profiles of General practitioners contacted for RNTCP orientation. To assess the inclination of private practitioners to be or not to be DOTS provider. To assess factors influencing their willingness to be DOTS provider.

Material and Methods: A present cross-sectional study was conducted from November 2014 to January 2015 among General practitioners practicing in Malavani urban slum of Mumbai. A total of 40 participants were selected using a purposive sampling design with a random approach.

Results: Majority of the GPs in age range of 20 to 40 years and male preponderant (90.00%) in the present study. About 20% of the GPs were already enrolled as DOTS providers. The main reason for enrollment was commitment towards serving the society and most common reason for non-enrollment was lack of knowledge about being a DOTS provider. The most common suggested measure to improve the participation of GPs as DOTS Provider was conducting CMEs on updates of the disease and its treatment.

Conclusion: In a present study we found about 1/5th of the GPs were DOTS providers when we assessed before the education sessions of the present study. The main reason for enrollment was commitment towards serving the society and most common reason for non-enrollment was lack of knowledge about being a DOTS provider. We recommend prompt advocacy form RNTCP Programme managers with private practitioners to ensure their participation and motivation for enrollment.

Keywords: Tuberculosis, RNTCP, Private practitioners.

Introduction

Tuberculosis (TB) remains a global threat. India contributes 27% of global burden with estimated 27.5 lakhs patients as per Global TB report 2018¹. In most resource-poor countries the government has had the sole responsibility for the prevention and control of diseases of public health importance such as tuberculosis (TB). However, health services in general are rendered by both government and private health sectors. Engaging all stake-holders/ health care providers in tuberculosis (TB) control has been incorporated as an essential component of World Health Organization's Stop TB Strategy and global Partnership plan 2006-2015. In countries like India, physicians and other health care providers are challenged with providing adequate TB care. The chronicity of TB remains a problem as well and, unless addressed, will continue to result in increased morbidity and mortality in the country^{2,3}. Chronic infectious diseases like TB if appropriate control measures are not applied in the management of persons affected by the disease. One such measure is the development of guidelines for the management of TB patients. Engaging practitioners to use the guidelines and motivate them to become DOTS provider would contribute to the realization of national and global TB control targets⁴⁻⁷. A randomized controlled trial conducted by Yellapa V et al⁸ to understand the role of private practitioners concluded that involvement of them was an effective way to address issues like referrals, follow up and better treatment outcome among tuberculosis patients. Despite the usefulness of the TB treatment guidelines, not much is known about the perceptions of private medical practitioners (PMPs) towards these guidelines. With this background we conducted a study to understand the perception of general practitioners regarding inclusion of DOTS provider in RNTCP implemented in urban slum area of Mumbai.

Methodology

A cross sectional study was conducted on perceptions of general practitioners regarding inclusion as a DOTS provider in urban slum of Mumbai. Malavani urban area of urban Mumbai slum was included in the study. It was conducted from November 2014 to January 2015. About 40 GPs (total practitioners 115, 30% population +5 % non response rate) were selected randomly by purposive sampling method. An orientation-training programme in "RNTCP – role of private practitioners" was organized for the enlisted general practitioners. A Semi structured questionnaire was distributed, followed by session with due emphasis on RNTCP & role of private practitioners envisaged in RNTCP. Post-test questionnaire was distributed 15 days after the session.

Inclusion Criteria

1. Private practitioners practicing in Malavani area
2. Private practitioners who have given written consent

Exclusion criteria

1. Practitioners not practicing in said study area
2. Not willing to participate in study

Sampling technique

Purposive sampling and samples selected by random sampling

Statistical Analysis

All data was entered in Microsoft excel 2010. Qualitative variables were expressed in terms of percentages. Quantative variables were expressed in terms of mean and standard deviation. To test to difference between the pre and post test percentages McNemars Chi square test was used. Data was analyzed using SPSS 20.00. The significance level was set at 0.05 and all the results were tailed.

Results

We included 40 GPs in the present study.

Table 1: Demographic particulars of the GPs

| Demographic Particulars | Frequency | Percentage |
|--|-----------|------------|
| Age group | | |
| 20 to 40 | 16 | 40.00 |
| 40 to 60 | 22 | 55.00 |
| >60 | 2 | 5.00 |
| Gender | | |
| Female | 4 | 10.00 |
| Male | 36 | 90.00 |
| Qualification | | |
| BAMS | 11 | 27.5 |
| BHMS | 10 | 25.00 |
| BUMS | 14 | 35.00 |
| MBBS | 4 | 10.00 |
| Naturopathy | 1 | 2.50 |
| Daily patient load | | |
| 10 to 20 | 9 | 22.50 |
| 20 to 40 | 20 | 50.00 |
| 40 to 60 | 9 | 22.50 |
| >60 | 2 | 5.00 |
| Duration of practice | | |
| 0 to 10 | 16 | 40.00 |
| 11 to 20 | 15 | 37.50 |
| 21 to 30 | 4 | 10.00 |
| 31 to 40 | 5 | 12.50 |
| Frequency of referral of suspected TB cases | | |
| Weekly | 4 | 10.00 |
| Monthly | 18 | 45.00 |
| Rarely | 18 | 45.00 |

Majority of the GPs in age range of 20 to 40 years and male preponderant (90.00%) in the present study. About 27.50% were ayurvedic GPs, 25%

were homeopathic, 25% were Unani, 10% were MBBS and 2.50% were naturopathy. Majority of them had daily patients load of 20 to 40 patients and had up to 10 years of practice.

Table 2: Distribution based on status of enrollment and reasons behind it

| Status of DOTS enrollment | | |
|--|----|-------|
| Enrolled | 8 | 20 |
| Not enrolled | 32 | 80 |
| Reasons for enrollment (n=8) | | |
| Commitment towards community | 7 | 87.5 |
| Patients convenience | 6 | 75.00 |
| Reasons for non enrollment (n=32) | | |
| Not willing | 3 | 9.37 |
| Don't know PPS can become DOTS provider | 15 | 46.87 |
| Less remuneration | 3 | 9.37 |
| Follow up is tedious | 7 | 21.87 |
| I can get these disease | 1 | 3.12 |
| Not approached by anybody | 12 | 37.5 |
| Irregular in clinic | 3 | 9.37 |

About 20% of the GPs were already enrolled as DOTS providers. The main reason for enrollment was commitment towards serving the society and most common reason for non enrollment was lack of knowledge about being a DOTS provider.

Table 3: Perception of GPs pre and post test

| Perception | Pre test | | Post test | | P value |
|--|-----------|------------|-----------|------------|---------|
| | Frequency | Percentage | Frequency | Percentage | |
| Awareness regarding RNTCP | | | | | |
| Yes | 19 | 51.35 | 37 | 100.00 | <0.001 |
| No | 18 | 48.65 | 0 | 0 | |
| Salient features | | | | | |
| Don't know | 22 | 59.46 | 31 | 83.80 | <0.001 |
| Adequate | 4 | 10.81 | 2 | 5.40 | |
| Inadequate | 11 | 29.73 | 4 | 10.80 | |
| Role of Private Practitioner in RNTCP | | | | | |
| Don't Know | 26 | 70.27 | 0 | 0 | |
| Could specify | 8 | 21.62 | 37 | 100.00 | <0.001 |
| Couldn't specify | 3 | 8.11 | 0 | 0 | |
| Awareness regarding DOTS center in area | | | | | |
| Yes | 32 | 86.49 | 37 | 100.00 | <0.001 |
| No | 5 | 13.51 | 0 | 0 | |
| Are u ready to enroll as DOTS Provider | | | | | |
| Yes | 29 | 78.37 | 33 | 89.20 | 0.5543 |
| No | 8 | 21.63 | 4 | 10.80 | |

| Reasons for willingness to enroll as DOTS Provider (n=29) | | | | | |
|---|----|-------|----|-------|--------|
| Commitment towards community | 22 | 75.86 | 24 | 72.72 | 0.4783 |
| Patient's benefit | 16 | 44.17 | 10 | 30.30 | |
| Reasons for non willingness to enroll as DOTS provider (n=8) | | | | | |
| Patients are negligent | 3 | 37.50 | 0 | 0 | |
| Increase resistance | 1 | 12.50 | 0 | 0 | |
| Less amount of remuneration | 1 | 12.5 | 0 | 0 | |
| Poor implementation of program | 1 | 12.5 | 0 | 0 | |
| Irregularity at clinic | 3 | 37.5 | 3 | 75.00 | |
| Not willing | 1 | 12.5 | 1 | 10.00 | |
| Would you like to promote colleague to be DOTS provider | | | | | |
| Yes | 29 | 78.38 | 33 | 89.18 | |
| Not applicable | 8 | 21.62 | 4 | 10.82 | |
| Perceptions of GPs regarding patient's benefit after their enrollment | | | | | |
| Easy availability of treatment | 33 | 89.19 | 32 | 86.48 | |
| Increase compliance | 20 | 54.05 | 26 | 70.27 | |
| Increase cure rates | 11 | 29.73 | 19 | 51.35 | |
| Decrease defaults | 3 | 8.11 | 3 | 8.1 | |
| No benefits at all | 1 | 2.70 | 2 | 5.40 | |

The awareness, knowledge about salient features, role of private practitioner and awareness regarding DOTS center in the area significantly improve with the sessions we provided.

Table 4: Suggested measures to improve participation of PPs as DOTS provider

| Measures | Frequency | Percentage |
|--|-----------|------------|
| Conduct Cmes in area | 32 | 86.49 |
| Increase remuneration | 6 | 16.21 |
| Don't want to suggest anything | 3 | 8.11 |
| Perception regarding expectation from administration | | |
| No expectation | 15 | 40.54 |
| Prompt follow up of missed doses by TBHV | 9 | 24.32 |
| Remuneration on time | 1 | 2.70 |

The most common suggested measure to improve the participation of PPs as DOTS Provider was conducting CMEs on updates of the disease and its treatment. Further about 24.32% of the GPs suggested that regular and prompt follow up of missed doses by the TBHV is required.

Discussion

According to global TB report 2019, the estimated incidence of TB in India is approximately 27.5 lakh cases¹. With this much and less doctor patient

ratio India is facing a biggest challenge of shortage with respect to service provider. Role of private practitioners in this regard is very crucial^{5,7}. Implementation of this in a public private mix for the control of infectious disease like tuberculosis in the need of the hour⁹⁻¹¹. We did a study to assess the perception of the GPs about being DOTS provider in our rural health training centre area.

The most common reason for non enrollment was lack of knowledge about being a DOTS provider in present study. Thomas BE et al¹² reported that the most common reason for not notifying in their study was lack time and concerns regarding patients' confidentiality. A study done by Salve S et al¹³ inferred that 14 out of 21 PPs in their study were already DOTS providers. The awareness proportion in the present study pre test was 51.35%. In a study conducted by Nautiyal RG et al¹⁴ inferred that 97.2% of their study sample was aware about TB and RNTCP programme. In a study conducted by Dasgupta A et al¹⁵ 27% of the PPs knew full form of DOTS, 60% knew about DOTS being applicable to children also and 22.3% gave health education about preventive practices to the patients. In a study done by

Nautiyal RG et al¹⁴ the main themes of perceptions which were highlighted were about ignorance in private sector about DOTS, questionable efficacy of the drugs, poorly tolerated and compulsory sputum test is necessary. In the present study, the suggested measures to improve the participation were conducting CMEs on updates and use of print media and prompt follow up of the cases. Maharashtra Medical Council and Medical Council of India, has set the limits to renew registration on the basis of credit points. This forms the great opportunity to RNTCP programme managers to arrange the CMEs with credit points for private practitioners. In a study conducted by Thomas BE et al¹² in south India revealed that the private practitioners suggested use of newer technology like mobile communication, SMS and email notification. A study done by Krishnan A and coworkers¹⁶ reported that the most common feedback was satisfaction with treatment provided and faced problem in obtaining drugs. The skills of motivation, communication & social marketing need to be inculcated in health workers, who will be the first line motivators for the private practitioners. Programme managers should have one to one interaction with private practitioners to ensure their participation and motivation for enrollment. Mechanism of prompt follow up of cases who missed the doses should be established & regular feedback should be given to PPs ensuring the compliance of PPs in RNTCP programme participation.

Conclusions

We found about 1/5th of the GPs were DOTS providers when we assessed before the education sessions of the present study. The main reason for enrollment was commitment towards serving the society and most common reason for non enrollment was lack of knowledge about being a DOTS provider. The awareness, knowledge about salient features, role of private practitioner and awareness regarding DOTS center in the area

significantly improve with the sessions we provided. In the end about 80% of the GPs suggested that they want to be updated in the TB treatment and notification by conducting CMEs on the same.

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